

EGRO EQUIPMENT PRICE LIST

effective October 1st, 2022



EGRO TOUCH COFFEE

[view equipment online »](#)



high-volume bean-to-cup machine with an app-controlled user interface



CONFIGURATION

OPERATING INTERFACE

Fixed Android™ Tablet

INCLUDED

4 hoppers & self-adjusting grinding system

Centralized hot water

Automatic Spout+

Separate Travel Mug Spout

High-Capacity Brew Module (BC22)

\$16,800

TOUCH COFFEE 4 Hopper

OPTIONS

COFFEE	
Under Counter Grounds Chute	\$ 170
HOT WATER	
External Hot Water Outlet	\$ 150
MISCELLANEOUS	
Self-Service Package	\$ 400
ADD-ON MODULES	
Cool Coffee System (internal)	\$4100

Water must remain at 2-3 GPG or warranty will be voided - a dedicated water softener/filter is required. Water must be maintained in accordance with the Rancilio Group NA water quality statement.

TECHNICAL SPECIFICATIONS

Dimensions W x D x H (in)	12 x 23 x 35
Coffee Boiler (L)	1
Voltage (v)	220
Element (w)	3100
Amperage (a)	20

OPTIONS

Under Counter Grounds Chute: Diverts coffee grounds to waste container under counter.

Self-Service Locks Package: Tamper-preventing locks with keys for bean hoppers and coffee ground waste door, plus guides to ensure proper cup placement

Cool Coffee System: Rapidly cools coffee after brewing for best-quality iced beverages. The system is integrated into the main unit and doesn't require any additional space.

STANDARD FEATURES

User Interface: 10" Android Tablet with customizable graphics and video capabilities

4 Hoppers: Holds four individual coffee choices with ability to blend between hoppers for unique blend options such as half-caf.

Automatic Spout+: Drink spout automatically adjusts to accommodate different cup sizes

Separate Travel Mug Spout: Coffee is delivered via spout to the left of the central outlet to accommodate oversized cups and travel mugs.

High-Capacity Brew Module: Capable of holding up to 25 grams of coffee for drinks of all sizes

EGRO TOUCH COFFEE

[view equipment online »](#)



high-volume bean-to-cup machine with an app-controlled user interface



CONFIGURATION

OPERATING INTERFACE

Fixed Android™ Tablet

INCLUDED

2 self-adjusting grinders & hoppers

Automatic Spout+

High-Capacity Brew Module (BC22)

\$16,600

OPTIONS

COFFEE

Under Counter Grounds Chute	\$ 170
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MISCELLANEOUS

Self-Service Package	\$ 400
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ADD-ON MODULES

Cool Coffee Module (CCO)	\$3600
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Water must remain at 2-3 GPG or warranty will be voided - a dedicated water softener/filter is required. Water must be maintained in accordance with the Rancilio Group NA water quality statement.

TOUCH COFFEE

2 Hopper

TECHNICAL SPECIFICATIONS

Dimensions W x D x H (in)	12 x 23 x 31
Dimensions W x D x H (in) (w/ Cool Coffee Module)	18 x 23 x 31
Coffee Boiler (L)	0.5
Voltage (v)	220
Element (w)	3100
Amperage (a)	20

OPTIONS

Under Counter Grounds Chute: Diverts coffee grounds to waste container under counter.

Self-Service Package: Tamper-preventing locks with keys for bean hoppers and coffee ground waste door, plus guides to ensure proper cup placement

Cool Coffee Module: Rapidly cools coffee after brewing for best-quality iced beverages. External module requires separate 110 v electrical connection.

STANDARD FEATURES

User Interface: 10" Android Tablet with customizable graphics and video capabilities

Automatic Spout+: Drink spout automatically adjusts to accommodate different cup sizes

High-Capacity Brew Module: Capable of holding up to 25 grams of coffee for drinks of all sizes

EGRO NEXT

[view equipment online »](#)



high-volume super automatic with an app-controlled user interface



NEXT Top Milk

CONFIGURATION

OPERATING INTERFACE

Fixed Android™ Tablet

INCLUDED

2 self-adjusting grinders & hoppers

Centralized hot water

Americano bypass single cup

Multi Drink software with 1000s of drink possibilities

Single Milk Pump System

\$25,900

Note: requires the purchase of a refrigerator or the use of your own under counter fridge

MANDATORY ACCESSORIES

REFRIGERATORS	
Next Fridge	\$3200
Beverage Air Special UCR20HC	\$4900
Beverage Air Special WTR27AHC-SR	\$5700
Beverage Air Special WTR48AHC-FIP	\$6300
Use your own under the counter fridge with top access holes	-

OPTIONS

STEAM	
iSteam	\$1040
COFFEE	
Automatic Spout+	\$ 540
Under Counter Grounds Chute	\$ 170
High-Capacity Brew Module (BC22)	\$ 280
HOT WATER	
External Hot Water Outlet	\$ 150
MILK OPTIONS	
Multi-Milk	\$ 800
Cold Milk Foam*	\$1300
MISCELLANEOUS	
Self-Service Package	\$ 400
ADD-ON MODULES	
Powder Module	\$2500

TECHNICAL SPECIFICATIONS

Dimensions W x D x H (in) (NEXT fridge)	24 x 23 x 31
Dimensions W x D x H (in) (under counter fridges)	12 x 23 x 31
Steam/Coffee Boiler (L)	1.9/0.5
Voltage (v)	220 + 110 (fridge)
Element (w)	6000
Amperage (a)	30 + 15 (fridge)

FRIDGE & MILK OPTIONS

Top Milk Fridge (NEXT): 6.5 liter (1.7 gallon) counter-top fridge fits perfectly on the left side of the machine.

Beverage Air Special UCR20HC: 20" W under counter fridge that holds two gallons of milk and fits under most counter tops. Includes milk delivery line access points.

Beverage Air Special WTR27AHC-SR: 27" W larger capacity fridge that can be placed under counter or can function as a workstation with the machine directly on top. Includes milk delivery line access points.

Beverage Air Special WTR48AHC-FIP: 48" W extra-large capacity fridge that can be placed under counter or can function as a workstation with the machine directly on top. Includes milk delivery line access points.

Use your own under counter fridge: must be professionally modified to include an access hole in the top for milk delivery hoses. Must be installed within 3 feet of the espresso machine.

Multi-Milk: add to any fridge configuration to deliver two types of milk.

Cold Milk Foam: delivers amazingly stable cold foam for unique drinks. *Not available with any configuration that includes multi-milk or any under the counter configurations. Only available with NEXT Top Milk Fridge.*

Water must remain at 2-3 GPG or warranty will be voided - a dedicated water softener/filter is required. Water must be maintained in accordance with the Rancilio Group NA water quality statement.

**Cold Milk foam not available with any configuration that includes multi-milk or any under the counter configurations. Currently only available with standard Top Milk Fridge (NEXT).*

high-volume super automatic with an app-controlled user interface



NEXT Pure Coffee

CONFIGURATION

OPERATING INTERFACE

Fixed Android™ Tablet

INCLUDED

2 self-adjusting grinders & hoppers

iSteam intelligent steam wand

Centralized hot water

Americano bypass single cup

Multi Drink software with 1000s of drink possibilities

\$23,100

OPTIONS

STEAM	
Upgrade to iSteam+	\$ 360
COFFEE	
Automatic Spout+	\$ 540
Under Counter Grounds Chute	\$ 170
High-Capacity Brew Module (BC22)	\$ 280
HOT WATER	
External Hot Water Outlet	\$ 150

Water must remain at 2-3 GPG or warranty will be voided - a dedicated water softener/filter is required. Water must be maintained in accordance with the Rancilio Group NA water quality statement.

TECHNICAL SPECIFICATIONS

Dimensions W x D x H (in)	12 x 23 x 31
Steam/Coffee Boiler (L)	1.9/0.5
Voltage (v)	220
Element (w)	6000
Amperage (a)	30

OPTIONS

iSteam+: Prepares milk up to 35% faster than standard iSteam

Automatic Spout+: Automatically adjusts the delivery spout to the correct cup size.

High-Capacity Brew Module: Capable of holding up to 25 grams of coffee for drinks of all sizes

Under Counter Grounds Chute: Diverts coffee grounds to waste to container under counter.

high-volume super automatic with touchscreen user interface



ONE Top Milk

CONFIGURATION

OPERATING INTERFACE

Standard touchscreen

INCLUDED

2 grinders & hoppers

Centralized hot water

Americano bypass single cup

Single Milk Pump System

\$23,300

Note: requires the purchase of a refrigerator or the use of your own under counter fridge

MANDATORY ACCESSORIES

REFRIGERATORS

Top Milk Fridge (KS9)	\$3200
Beverage Air Special UCR20HC	\$4900
Beverage Air Special WTR27AHC-SR	\$5700
Beverage Air Special WTR48AHC-FIP	\$6300
Use your own under the counter fridge with top access holes	-

OPTIONS

STEAM

iSteam	\$1040
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COFFEE

Self-Adjusting Grinders	\$ 980
Under Counter Grounds Chute	\$ 170

HOT WATER

External Hot Water Outlet	\$ 90
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MILK OPTIONS

Multi-Milk	\$ 800
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MISCELLANEOUS

Self-Service Package	\$ 400
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ADD-ON MODULES

Powder Module	\$2500
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Water must remain at 2-3 GPG or warranty will be voided - a dedicated water softener/filter is required. Water must be maintained in accordance with the Rancilio Group NA water quality statement.

TECHNICAL SPECIFICATIONS

Dimensions W x D x H (in) (KS9 fridge)	24 x 23 x 31
Dimensions W x D x H (in) (under counter fridges)	12 x 23 x 31
Steam/Coffee Boiler (L)	1.9/0.5
Voltage (v)	220 + 110 (fridge)
Element (w)	6000
Amperage (a)	30 + 15 (fridge)

FRIDGE & MILK OPTIONS

Top Milk Fridge (KS9): 6.5 liter (1.7 gallon) counter-top fridge fits perfectly on the left side of the machine.

Beverage Air Special UCR20HC: 20" W under counter fridge that holds two gallons of milk and fits under most counter tops. Includes milk delivery line access points.

Beverage Air Special WTR27AHC-SR: 27" W larger capacity fridge that can be placed under counter or can function as a workstation with the machine directly on top. Includes milk delivery line access points.

Beverage Air Special WTR48AHC-FIP: 48" W extra-large capacity fridge that can be placed under counter or can function as a workstation with the machine directly on top. Includes milk delivery line access points.

Use your own under counter fridge: must be professionally modified to include an access hole in the top for milk delivery hoses. Must be installed within 3 feet of the espresso machine.

Multi-Milk: add to any fridge configuration to deliver two types of milk.

EGRO ONE

[view equipment online »](#)



high-volume super automatic with choice of user interface



ONE Quick Milk

CONFIGURATION

OPERATING INTERFACE

Standard touchscreen

INCLUDED

2 grinders & hoppers

Centralized hot water

Americano bypass single cup

Quick Milk Fridge

\$21,000

MANDATORY ACCESSORIES

REFRIGERATORS

Quick Milk Fridge	incl.
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OPTIONS

INTERFACE

Keypad (deduct)	(\$1040)
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STEAM

iSteam	\$1850
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COFFEE

Self-Adjusting Grinders	\$ 980
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Under Counter Grounds Chute	\$ 170
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HOT WATER

External Hot Water Outlet	\$ 90
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MISCELLANEOUS

Self-Service Package	\$ 400
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ADD-ON MODULES

Powder Module	\$2500
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Water must remain at 2-3 GPG or warranty will be voided - a dedicated water softener/filter is required. Water must be maintained in accordance with the Rancilio Group NA water quality statement.

TECHNICAL SPECIFICATIONS

Dimensions W x D x H (in) (QM fridge)	21 x 23 x 31
Dimensions W x D x H (in) (under counter fridges)	12 x 23 x 31
Steam/Coffee Boiler (L)	1.9/0.5
Voltage (v)	220 + 110 (fridge)
Element (w)	6000
Amperage (a)	30 + 15 (fridge)

FRIDGE & MILK OPTIONS

Quick Milk Fridge - 1 gallon countertop fridge with top or side access holes for milk delivery hoses. Milk is siphoned directly from the milk container.

OPTIONS

iSteam: Intelligent steam wand automatically froths & steams milk

Under Counter Grounds Chute: Diverts coffee grounds to waste to container under counter.

Self-Service Locks Package: Tamper-preventing locks with keys for bean hoppers and coffee ground waste door, plus guides to ensure proper cup placement

Powder Module: Enables machine to deliver up to two types of powder; for example, chocolate for mochas and hot chocolate.

EGRO ONE

[view equipment online »](#)



high-volume super automatic with choice of user interface



ONE

Pure Coffee

CONFIGURATION

OPERATING INTERFACE

Standard touchscreen

INCLUDED

2 grinders & hoppers

iSteam intelligent steam wand

Centralized hot water

Americano bypass single cup

\$20,000

OPTIONS

INTERFACE

Keypad (deduct)	(\$1040)
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STEAM

Upgrade to iSteam+	\$ 360
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COFFEE

Self-Adjusting Grinders	\$ 980
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Under Counter Grounds Chute	\$ 170
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HOT WATER

External Hot Water Outlet	\$ 90
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Water must remain at 2-3 GPG or warranty will be voided - a dedicated water softener/filter is required. Water must be maintained in accordance with the Rancilio Group NA water quality statement.

TECHNICAL SPECIFICATIONS

Dimensions W x D x H (in)	12 x 23 x 31
Steam/Coffee Boiler (L)	1.9/0.5
Voltage (v)	220
Element (w)	6000
Amperage (a)	30

OPTIONS

iSteam+: Prepares milk up to 35% faster than standard iSteam

Under Counter Grounds Chute: Diverts coffee grounds to waste to container under counter.

Self-Adjusting Grinder: automatically adjusts the coffee grind size to compensate for environmental changes.

EGRO NEXT & ONE OPTIONS DETAILS



INTERFACE OPTIONS DETAILS

Fixed Android™ Tablet: 10" tablet interface with customizable graphics and video capabilities - *Next, Touch Coffee*

Standard touchscreen: Industrial color touchscreen with 8 pages & up to 48 drinks - *One*

Keypad: Simple 10 button keypad - *One*

OPTIONS DETAILS

iSteam: Intelligent steam wand automatically froths & steams milk

iSteam+: Intelligent steam wand with extra power automatically froths & steams milk (up to 35% faster than standard iSteam, available on Next & One Pure Coffee models)

Quick Milk Pro: Offers additional control for precise milk dosing, and adds the ability to dose cold milk for iced beverages. Pump module fits neatly in Quick Milk fridge.

Americano Single Cup Bypass: enables machine to deliver authentic Americanos into a single cup

Self-Adjusting Grinder: automatically adjusts the coffee grind size to compensate for environmental changes

High-Capacity Brew Module: Capable of holding up to 25 grams of coffee for drinks of all sizes

Automatic Spout: automatically adjusts the delivery spout to the correct cup size

Under Counter Grounds Chute: Chute that diverts ground coffee to under counter waste container; not available when an under counter fridge is installed directly under the machine

External Hot Water Outlet: hot water delivered through a separate outlet to the right of the drink spout

Self-Service Package: Tamper-preventing locks with keys for bean hoppers and coffee ground waste door, plus guides to ensure proper cup placement

Separate Travel Mug Spout: Coffee is delivered via spout to the left of the central outlet to accommodate oversize cups and travel mugs

Self-Contained Water & Reservoir: Built-in 4 L water tank allows the equipment to be operated without being plumbed in plus a drain tray with float to indicate when the tray is full

Powder Module: Enables machine to deliver up to two types of powder; for example, chocolate for mochas and hot chocolate. Not available when a Cool Coffee Module is installed on the machine.

Credit Card Reader: Credit card reader for self-service payment is mounted on a side 6" housing unit or other external module. Contact RGNA for more information.

Cool Coffee Module: Rapidly cools coffee after brewing for best-quality iced beverages; not available when a Powder Module is installed on the machine.



iSteam Plus



Automatic Spout



Self-Service



Powder Module

EGRO ZERO+

[view equipment online »](#)



entry-level super automatic with keypad user interface



ZERO+ Quick Milk

CONFIGURATION

OPERATING INTERFACE

Keypad user interface

INCLUDED

2 grinders & hoppers

Centralized hot water

Americano bypass single cup

Quick Milk Fridge

\$14,600

MANDATORY ACCESSORIES

REFRIGERATORS

Quick Milk Fridge	incl.
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OPTIONS

STEAM

Manual Steam Wand	\$ 380
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COFFEE

Under Counter Grounds Chute	\$ 170
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HOT WATER

External Hot Water Outlet	\$ 260
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MILK

Quick Milk Pro	\$ 820
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MISCELLANEOUS

Self-Service Package	\$ 400
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ADD-ON MODULES

Single Powder Hopper	\$ 920
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Dual Powder Hopper*	\$1460
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Water must remain at 2-3 GPG or warranty will be voided - a dedicated water softener/filter is required. Water must be maintained in accordance with the Rancilio Group NA water quality statement.

**Dual Powder Module not available with Quick Milk Pro*

TECHNICAL SPECIFICATIONS

Dimensions W x D x H (in) (QM fridge)	22 x 24 x 31
Dimensions W x D x H (in) (without fridge)	13 x 24 x 31
Steam/Coffee Boiler (L)	0.5/0.5
Voltage (v)	110 + 110 (fridge)
Element (w) (plumbed)	1800
Element (w) (reservoir)	1400
Amperage (a)	20 + 15 (fridge)

FRIDGE & MILK OPTIONS

Quick Milk Fridge: 1 gallon countertop fridge with top or side access holes for milk delivery hoses. Milk is siphoned directly from the milk container.

Quick Milk Pro: Offers additional control for precise milk dosing, and adds the ability to dose cold milk for iced beverages. Pump module fits neatly in Quick Milk fridge.

EGRO ZERO+

[view equipment online »](#)



entry-level super automatic with keypad user interface



ZERO+ Pure Coffee

CONFIGURATION

OPERATING INTERFACE

Keypad user interface

INCLUDED

2 grinders & hoppers

Manual steam wand

Centralized hot water

Americano bypass single cup

\$12,700

OPTIONS

COFFEE

Under Counter Grounds Chute	\$ 170
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HOT WATER

External Hot Water Outlet	\$ 260
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Water must remain at 2-3 GPG or warranty will be voided - a dedicated water softener/filter is required. Water must be maintained in accordance with the Rancilio Group NA water quality statement.

TECHNICAL SPECIFICATIONS

Dimensions W x D x H (in)	13 x 24 x 31
Steam/Coffee Boiler (L)	0.5/0.5
Voltage (v)	110
Element (w) (plumbed)	1800
Element (w) (reservoir)	1400
Amperage (a)	20

OPTIONS

Under Counter Grounds Chute: Diverts coffee grounds to waste container under counter.

WATER QUALITY STATEMENT

Water is the main ingredient in your coffee; it can comprise over 90% of your beverage. Proper water treatment will not only ensure good flavor for your product but will also prolong the life of your machine. During brewing/extraction, substances such as oils, minerals, salts, and sugars are extracted into your water, altering its flavor. Every water source is composed of different minerals, chemicals, and compounds due to geographic and municipal variables. Therefore, we recommend testing your water thoroughly. Doing so will allow you to select the best water filtration solution for your needs.

Rancilio Group North America does not monitor changes in water due to treatment from municipalities. Damage caused by inadequately treated water will void the machine and manufacturer's warranty.

Water Factors for Equipment: Calcium Carbonate and Chlorides are the most significant factors that will affect your machine. Calcium Carbonate, a dissolved mineral, will settle inside the machine as scale. This is measured as water hardness. Higher levels of water hardness will cause faster scale buildup. Scale can clog orifices and block sensors from taking proper readings. Chlorides can bond with electrons in the metals of the espresso machine, which may produce salts that can alter the flavor of your espresso. This exchange of ions leads to the corrosion of the metals inside the machine.

Filtration Quick Guide: Filtration can be installed in-line directly before the machine or as part of a large water management system. When installing a machine in a building water management system, verify that the water hardness, TDS, pH, and chloride levels are within our recommendations. The machine may require an additional in-line system to make up for shortcomings in the building water management system.

NOTE: Having only a water softener is insufficient in most applications.

- **Carbon Filtration:** Water is passed through granular carbon-retaining compounds that impart taste and odor.
- **Ion Exchange:** Introduces desirable compounds like sodium while removing unwanted mineral components by attracting ions to its membrane.
- **Reverse Osmosis:** Water forced into semi-permeable membrane to remove ions, molecules, and larger particles. Reverse osmosis can remove dissolved and suspended particulate from water, including bacteria. We recommend using a blend valve to introduce the desired levels of minerals to obtain your target TDS (90-110 ppm).

Filter Cartridge Exchange: A location's filter cartridge exchange schedule is determined by use, water quality, and manufacturer recommendation.

Depending on the manufacturer and type of filter (carbon, ion, or membrane), the flow rate may or may not drop, affecting water pressure to the equipment. Refer to your filtration manufacturer for specifics on recommended filtration replacement schedule. Changing filters regularly will prolong the life of your equipment and maintain the quality of your product.

WATER REQUIREMENTS

ppm: parts per million

Total Dissolved Solids (TDS)	30-150 ppm
Total Hardness	2-3 grains per gallon
pH	6-8
Chloride	0 ppm
Chloramine	0 ppm
Silica	<5 ppm
Flow rate of water into machine	0.5 gallons per minute

Placing Orders: Please email the order to orders@ranciliogroupna.com or fax the orders to (630) 914-7901. Verbal orders cannot be accepted for equipment or parts. There is a \$50.00 minimum required on all domestic orders. A \$10.00 charge will be incurred for any order under \$50.00. We understand that emergencies may arise and we will work with you accordingly. A \$25.00 fee will be applied to all drop-shipped orders for Parts. If an equipment order is requested with a different shipping address, it must be approved by a manager and will incur a \$50.00 drop-ship fee. If a part is not in stock, a back order will be created. When the back ordered parts are in stock, they will be shipped. The shipping charges are the responsibility of the party who placed the order.

Changes to Orders: There will be a \$20.00 service fee added to each changed item on any given order. After an order has been processed, any additional items requested will be processed as a separate order.

Order Confirmation: You will receive an email confirmation that your equipment order has been received and is being processed.

Returns: Returns for unused equipment in its original packaging can be accepted within 30 days of purchase. Customer returns will require a Return Goods Authorization (RGA). Please contact Rancilio via email at orders@ranciliogroupna.com or (630) 914-7900 for an authorization number. A minimum of a 20% restocking fee will be incurred for all returned items.

Damaged Items: Any merchandise that arrives damaged must be reported within ten (10) business days of receipt. Any damaged merchandise must be returned with an RGA to Rancilio within 30 days of receipt.

Installation Forms: We must have an Installation/Warranty Registration form on hand before filling any warranty parts requests. An Installation/Warranty Registration form, pre-printed with the model and serial numbers, is shipped with each piece of new commercial equipment. In order to activate the warranty and register the equipment, it is mandatory that immediately following equipment installation the Installation/Warranty Registration form be completed and returned to Rancilio Group North America within 10 days.

Accounts Receivable: All orders will be prepaid prior to shipping unless credit terms are established. We accept most major credit cards in addition to company checks or wire transfers. Each returned check will incur a \$25 processing fee. While we accept most major credit cards for invoices that are under \$5000 without a convenience fee, customers that wish to pay invoices by credit card that are over \$5000 will incur a 4% convenience fee on the surplus amount.

If credit terms have been established, the following structure applies:

- 1-30 days: Invoice due
- 31-60 days: Account is past due: all orders are shipped COD
- 61-90 days: Account is placed on a NO SHIP status
- 91+ days: Account is turned over to collections.

PLEASE NOTE: Invoices past due 30 days will incur an interest rate of 1.5% per month until the balance is paid in full. Technical support and warranty service may be suspended when customer accounts are delinquent.

Invoices will be emailed to the person or department that has the authority to approve and pay the invoices. Please email accounting@ranciliogroupna.com immediately if the email address needs to be updated so that future invoices will be sent to the appropriate person(s).

Warranty Coverage: Rancilio models include a one year limited parts warranty. EGRO models include a two year limited parts warranty. These warranties will begin upon the date of installation as stated in the installation form or 90 days from the date of purchase, whichever comes first. The Rancilio Group warrants that the equipment it has manufactured will be commercially free of defects in material and workmanship existing at the time of manufacture and appearing within the applicable warranty period. These warranties do not apply to any equipment that, in the Rancilio Group's judgment, has been affected by misuse, neglect, alteration, improper installation or operation, improper maintenance or repair, damage, or casualty. For more information on your equipment warranty and a complete list of warranty exclusions, please reference the full warranty statement.

Warranty Procedures: Distributors are asked to fill out and fax in the warranty form. The authorized warranty part will then be shipped to the distributor. This process has been designed to streamline the warranty process. We understand that at times a given part may not be in stock; in this case, Rancilio Group NA will cover the cost of standard shipping in the Continental United States (any expediting costs will be the responsibility of the distributor.) The distributor is asked to keep the warranty-claimed part in their possession for a period of 60 days, as Rancilio Group NA may request that the part be sent back. After this time period, the part may be disposed of. However, please note that pumps, motors, and electronic boards should always be returned to Rancilio Group North America.

MAP (Minimum Advertised Pricing): Rancilio reserves the right to dictate the advertised price for its equipment. If pricing for commercial units is listed online, any discount on the retail price of the unit must not exceed 15%. The selling of commercial equipment via the Internet to companies outside of your serviceable area is not condoned.



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Prices are expressed in U.S. dollars and valid in the USA and Canada only.
Products and prices are subject to change at any time without notice.